Effective May 4, 2020 Alberta Health and the Alberta College of Optometrists indicated that optometrists could return to providing routine eye examinations provided that strict guidelines for disinfection were followed and when social distancing protocols could not be strictly followed that appropriate personal protective equipment would be worn.

You will notice that not all things will be back to pre-pandemic conditions at the clinic. Clinic doors may still be locked in order to limit the number of patients within the clinic at any one time. This is to try and maintain social distancing of patients and staff in the clinic. We will still have curbside pickup and drop off for contact lenses sales, frame repairs, and other services. Frame selections may be arranged by appointment, and you might notice that opticians will be selecting frames that suit your face, your prescription and your lifestyle for you. All frames that are touched will be disinfected following a frame selection.

The frequency of examination appointments will be decreased in order to perform disinfection procedures of pre-test and examination room equipment, and to limit the number of patients in the waiting room. When arriving for your appointment you may be asked to wait in your vehicle until staff is ready to commence the process of your appointment. We would ask that patients enter the clinic for their appointment on their own unless they require a caregiver, a parent or a translator be present. If you have a facemask, please bring it with you. You will be asked to sanitize your hands upon entering the clinic.

Optometrists' Clinic Inc will be open for business with regular clinic hours for most of our locations, however we would ask that you call the particular location that you will be visiting in order to confirm their particular clinic hours. We are excited to once again get the opportunity to help you see the world clearly and comfortably.

With best wishes for good health to you and your family,

The Optometrists' Clinic team